



## **Telecommunications Apprentice - Full Time**

### **Job Description:**

**Overview** - The candidate for this position must possess some basic telecommunications skills and be willing to be trained.

### **Requirements:**

- A proven team player who is willing to learn and become certified
- Must be self-motivated, positive in approach, professional and help create, develop and implement project process improvement(s).
- Excellent Customer Service Skills
- Strong Mechanical / Troubleshooting Skills
- Must possess proven problem solving and critical thinking skills and the ability to effectively read, write and give oral presentation(s).
- Ability to read, write and communicate English fluently
- Microsoft Office Suite proficient (Word, Excel, Outlook, etc).
- Ability to use or have knowledge of:
  - ✓ Multi-Meter
  - ✓ Network Cable Tester
  - ✓ Tone Generator
  - ✓ Butt-Set

High School diploma or equivalent required. You must have and provide evidence of a clean driving record and be insurable on our commercial auto insurance. Qualified candidate must have the ability to learn new products and be eager to learn and experience new technologies.

Work may be performed in a general office environment but may vary depending on the client being serviced.

Evening, over-time and weekend availability is required for intermittent cut-over and scheduled on-call coverage.

### **Physical Capabilities**

- Involves some travel to off-site at client locations.
- While not frequently exposed to unpleasant or hazardous working conditions, may occasionally be required to perform work in a construction area where a hard hat is required.
- Must have the ability to climb up and down ladders, stoop, bend, kneel and crawl.
- Manual dexterity is required to manipulate wires and the ability to distinguish colors that identify telecommunication cables is also required.
- Frequent lifting and moving equipment weighing 50 lbs. is required.
- Pre-employment screenings may include:
  - Reference and background check
  - Education and Credential verification
  - Criminal history check
  - Drug screen

**PSS Communications, Inc.** is an equal opportunity employer who provides extensive employee benefits. **Please Email resume and Mitel Certifications to: [employment@psscomm.net](mailto:employment@psscomm.net)**